

Privacy Policy

Who we are

Here at Pro-Choc, our goal is to empower you to easily create ganaches recipes using the best online calibration system in the world! Pro-Choc software is own by Julian Rose Consulting, LLC, an Oregon limited liability corporation, 6618 N.Tyler Ave, Portland Oregon, 97203, USA.

Who is hosting the website and databases

Our server and databases are hosted by Kairios, 1 rue des RIVIERES 69009, LYON.

They undertakes to secure Pro-Choc website information, in accordance with usual professional codes of practice, to prevent malicious attacks. It is up to the client to use all security means at his disposal to safeguard confidentiality in information exchanges. They are situated

Pro-Choc cannot be held liable for the consequences of disclosure, even unintentional, of information exchanges, nor for clients' failure to use security measures

Kairios Terms of services to Pro-Choc & Julian Rose Consulting

Data protection

KAIRIOS is committed to respecting the privacy of every user of its website. Personal data (name, address, telephone, e-mail) are collected only after having been provided by the user with full knowledge of the facts. This data may be stored for a limited time and may be reused internally by KAIRIOS for statistical or marketing purposes. The data collected will in no case be sold to third-party organizations or companies. Reproduction rights and hypertext links Copyrights 2018.

All rights of reproduction

Photos, illustrations, videos, audio and texts presented in this site are the property of KAIRIOS. This site and its contents are protected under the code of the intellectual property. in particular, by the rights of author and drawings, models and rights of the marks. Any downloading, capture of screens or copying of its contents in any way and for any use is entirely forbidden without written authorization and in advance of the Director of Publication.

The site contains hypertext links allowing access to third party sites not belonging to the company KAIRIOS, which, consequently, cannot be held responsible for the content of these sites.

Your Information

Personal Data We Collect

We do not sell or mine your data or share it for any reason - except to safely provide these capabilities to you, our customer.

We collect the bare minimum of personal data necessary to create and administer accounts.

We do not use cookies or similar technologies.

When you sign up to use Pro-Choc, you provide:

- your **first and last name**,
- your **email address**,
- your **address & phone number**,
- the **name of your organization**,
- a **password & Login** for your account, and
- your **IP address (each time you login into the online software)**.

We also collect use this information when you contact us for more information, such as through email or support requests.

All of this information must be accurately provided to use Pro-Choc. If you are unable or unwilling to provide this information, you will not be able to sign up or request support.

We record information about how and when you use Pro-Choc, including, for example, your IP address, time and date.

This information helps us to improve our services both for you and for all our users.

The recipes you create and the entries you collect using Pro-Choc are yours alone.

How We Use Personal Data

We use your personal information to provide services to you and to communicate with you:

- We show your **User name** in Pro-Choc when you log in.
- We use your **password** solely to verify access to your account. We do not store your actual password, just a blank representation (empty field).
- We use your **email address** to send notification emails, including announcements about new product features or supports.
- We use your **First and last name, phone number or name of your organization** only for support & communication.
- We use your **IP address** to help prevent fraud or abuse of our service.

These are the minimum information we asked from you for registering with us. However, you may review, change your information through your User setting. These personal data are private and confidential. They are not shared with other users. We use your personal information for auditing, research and analysis to operate and improve Pro-Choc. We may use certain other information collected from you to help diagnose technical problems, administer Pro-Choc, and improve the quality and types of services delivered.

We use your billing information solely to communicate with you about your paid subscription Pro-Choc 6™ or ordering Pro-Choc 5™ (CD & Dongle key). Pro-Choc does not capture, process, store or transmit credit card information. We use a third party PayPal for the payment and credit card processing..

Who we share your information with

We use third parties to assist us in the processing of your personal information to create your user account, and these third parties comply with our Privacy Policy and any other appropriate confidentiality and security measures.

Authorized trusted third-party services

To assist us to collect your personal information when you filled Pro-Choc Form the first time you order or subscribe, we used Cognito Forms.

You can learn more about how they protect your personal information in the [Cognito Privacy Policy](#).

PayPal, a third-party PCI compliant payment processor, handles all interactions for processing credit card information on our behalf.

You can learn more about how PayPal protects your personal information in the [PayPal Privacy Policy](#).

European Union Users

Data protection law in Europe requires a “lawful basis” for collecting and retaining personal information from citizens or residents of the European Economic Area. Our lawful bases include:

- **Performing the contract we have with you:** We need your personal data to comply with our contractual obligation to deliver the Services
- **Legal compliance:** Sometimes the law says we need to collect and use your data. For example, tax laws require us to retain records of pledges and payments made through our Services.
- **Legitimate interests:** This is a technical term in data protection law, which essentially means we have a good and fair reason to use your data and we do so in ways, which do not hurt your interests and rights.
We require your data to pursue our legitimate interests in a way that might reasonably be expected as part of running our business and that does not materially impact your rights, freedom or interests.
For example, we use your IP to prevent fraud and abuse and to keep the Services secure.
We may also send you promotional communications about our Services, subject to your right to control whether we do so.
- We analyze how users interact with our Site so we can understand better what elements of the design are working well and which are not working so well. This allows us to improve and develop the quality of the online experience we offer all our users.

Retention

We will retain your information as long as your account is deleted, as necessary to provide you with the Services or as otherwise set forth in this Policy. Because Pro-Choc 6™ is online software that help you create calibrated ganaches recipes. We will retain your information if your account is deactivated. That way if you subscribe for another period, your entries and user information will be intact.

We will also retain and use this information as necessary for the purposes set out in this Policy and to the extent necessary to comply with our legal obligations, resolve disputes, enforce our agreements and protect Pro-Choc legal rights.

Congratulations! You've reached the end. Thanks for taking the time to learn about Pro-Choc' policies.

Modified on May 18, 2018